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## Jobseeker Fact Sheet

# Recipe for Success

### What do HGT look for in an entry level employee?

It is preferred that candidate have prior workplace learning or work experience in the hospitality industry.

**Why?** - If you have been exposed to working in an hospitality environment; be it a kitchen, restaurant, café - it provides you with real world expectations.

- It assists you to develop skills on the job
- Demonstrate your abilities to potential employers
- Assists you in obtaining references
- Meeting new work contacts
- Allows you to take part in structured training in a workplace
- Provides you with an understanding of how a business works in practice
- It is a great opportunity to learn how to work for different types of employers and with coworkers as part of a team
- It also gives you the opportunity to learn about different jobs available in the hospitality industry.

The most successful candidates have positive attitudes, energy and are naturally friendly and service-oriented.

Customer service is the core of the hospitality industry. Even people in jobs that don't have direct guest contact are supporting guest service.

To work in hospitality, applicants also need to like change and be able to think on their feet.